

**1st Quarter**

Q1 2008 Reported	Q1 2009 Reported
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Q1 2010 Reported	Q1 R10/R09 % CER
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<b>Western Europe*</b>
<b>United States</b>
<b>Emerging Markets**</b>
<i>of which Eastern Europe and Turkey</i>
<i>of which Asia (excluding the Pacific region)</i>
<i>of which Latin America</i>
<i>of which Africa</i>
<i>of which Middle East</i>
<b>Rest of the world***</b>
<i>of which Japan</i>
<b>TOTAL</b>

2626	2492
2170	2295
1586	1616
461	455
365	394
393	389
186	189
146	147
<b>555</b>	<b>704</b>
341	510
<b>6937</b>	<b>7107</b>

2411	-3.6%
1947	-8.8%
2274	40.9%
641	39.8%
468	21.3%
753	92.5%
196	2.6%
193	34.7%
<b>753</b>	<b>5.8%</b>
509	5.5%
<b>7385</b>	<b>5.8%</b>

**2nd quarter**

Q2 2008 Reported	Q2 2009 Reported
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<b>Western Europe*</b>
<b>United States</b>
<b>Emerging Markets**</b>
<i>of which Eastern Europe and Turkey</i>
<i>of which Asia (excluding the Pacific region)</i>
<i>of which Latin America</i>
<i>of which Africa</i>
<i>of which Middle East</i>
<b>Rest of the world***</b>
<i>of which Japan</i>
<b>TOTAL</b>

2573	2487
1979	2438
1598	1854
472	593
354	419
440	448
177	189
130	165
<b>539</b>	<b>659</b>
339	442
<b>6689</b>	<b>7438</b>

<b>June YTD</b>
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June YTD 2008 Reported	June YTD 2009 Reported
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<b>Western Europe*</b>
<b>United States</b>
<b>Emerging Markets**</b>
<i>of which Eastern Europe and Turkey</i>
<i>of which Asia (excluding the Pacific region)</i>
<i>of which Latin America</i>
<i>of which Africa</i>
<i>of which Middle East</i>
<b>Rest of the world***</b>
<i>of which Japan</i>
<b>TOTAL</b>

<b>5199</b>	<b>4979</b>
<b>4149</b>	<b>4733</b>
<b>3184</b>	<b>3470</b>
933	1048
719	813
833	837
363	378
276	312
<b>1094</b>	<b>1363</b>
680	952
<b>13626</b>	<b>14545</b>

<b>3rd quarter</b>
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Q3 2008 Reported	Q3 2009 Reported
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<b>Western Europe*</b>
<b>United States</b>
<b>Emerging Markets**</b>
<i>of which Eastern Europe and Turkey</i>
<i>of which Asia (excluding the Pacific region)</i>
<i>of which Latin America</i>
<i>of which Africa</i>
<i>of which Middle East</i>
<b>Rest of the world***</b>
<i>of which Japan</i>
<b>TOTAL</b>

<b>2470</b>	<b>2443</b>
<b>2216</b>	<b>2441</b>
<b>1656</b>	<b>1888</b>
488	607
380	418
447	494
177	187
130	150
<b>511</b>	<b>628</b>
313	400
<b>6853</b>	<b>7400</b>

<b>September YTD</b>
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Sept. YTD 2008 Reported	Sept. YTD 2009 Reported
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<b>Western Europe*</b>
<b>United States</b>
<b>Emerging Markets**</b>
<i>of which Eastern Europe and Turkey</i>
<i>of which Asia (excluding the Pacific region)</i>
<i>of which Latin America</i>
<i>of which Africa</i>
<i>of which Middle East</i>
<b>Rest of the world***</b>
<i>of which Japan</i>
<b>TOTAL</b>

7669	7422
6365	7174
4840	5358
1421	1655
1099	1231
1280	1331
540	565
406	462
1605	1991
993	1352
20479	21945

<b>4th quarter</b>
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Q4 2008 Reported	Q4 2009 Reported
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<b>Western Europe*</b>
<b>United States</b>
<b>Emerging Markets**</b>
<i>of which Eastern Europe and Turkey</i>
<i>of which Asia (excluding the Pacific region)</i>
<i>of which Latin America</i>
<i>of which Africa</i>
<i>of which Middle East</i>
<b>Rest of the world***</b>
<i>of which Japan</i>
<b>TOTAL</b>

2520	2371
2244	2252
1700	1998
486	611
387	379
459	582
185	210
150	185
625	740
415	492
7089	7361

**December YTD**

Dec. YTD 2008 Reported	Dec. YTD 2009 Reported
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<b>Western Europe*</b>
<b>United States</b>
<b>Emerging Markets**</b>
<i>of which Eastern Europe and Turkey</i>
<i>of which Asia (excluding the Pacific region)</i>
<i>of which Latin America</i>
<i>of which Africa</i>
<i>of which Middle East</i>
<b>Rest of the world***</b>
<i>of which Japan</i>
<b>TOTAL</b>

<b>10189</b>	<b>9793</b>
<b>8609</b>	<b>9426</b>
<b>6540</b>	<b>7356</b>
1907	2266
1486	1610
1739	1913
725	775
556	647
<b>2230</b>	<b>2731</b>
1408	1844
<b>27568</b>	<b>29306</b>