

RESPONSIBLE PROCUREMENT

GRI Standards :

102-9, 102-10 : Organizational profile

308-1, 308-2 : Supplier environmental assessment

EXECUTIVE SUMMARY

Sanofi's responsible procurement aims to creating business value while integrating our CSR approach in the supply chain risk assessment.

We expect our suppliers to meet the standards set out in the Sanofi Suppliers' Code of Conduct, and their compliance may be a decisive factor in their commercial relationships with Sanofi.

Moreover, as a signatory of the UN Global Compact, Sanofi is committed to supporting and applying fundamental principles in the areas of human rights, labor, environmental protection, and anti-corruption. These principles, detailed in the Suppliers' Code of Conduct, are part and parcel of our relations-management practices for our current and future suppliers.

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1. CHALLENGE

In addition to ensuring compliance with regulations and policies, responsible procurement is part of a holistic risk management approach designed to secure our sourcing, and to protect Sanofi's image and reputation. It is about seeking to create value while meeting the procurement challenge of employing innovative sourcing strategies, to promote supplier diversity and support our CSR performance.

2. STRATEGIC APPROACH

Procurement provides the company with raw materials, goods and services all around the world. Sanofi is committed to selecting goods and services that are produced and provided in compliance with demanding environmental, social, and ethical standards. Socially responsible procurement creates business value while contributing to our CSR approach. We expect our suppliers to meet the standards set out in the Sanofi Suppliers' Code of Conduct, and their compliance may be a decisive factor in their commercial relationships with Sanofi.

Our responsible procurement strategy is an integral part of Sanofi's supply chain. We carefully monitor not only the quality of raw materials that go into making our products, but also the practices of our suppliers. To ensure the safe manufacturing and distribution of our products, we establish quality policies and comply with good manufacturing processes. We work closely with suppliers to make sure they are aware of the economic, social, and environmental standards that are fundamental to our CSR strategy. Around the globe, we take a multi-faceted approach to addressing supplier-related challenges.

The Suppliers' Code of Conduct was developed to ensure that all suppliers are aware of Sanofi's CSR principles. It is based on the United Nations (UN) Global Compact, International Labor Organization conventions, and our own Code of Ethics, and sets out the standards we expect suppliers to apply in order to:

- Respect human rights and labor practices
- Protect workers' health and safety
- Preserve the environment
- Uphold ethical standards by combating corruption, fraud, and bribery

For more information, see:

- *Sanofi Suppliers' Code of Conduct in our [Document Center](#)*

2.1. Sanofi's commitment

As a signatory of the UN Global Compact, Sanofi is committed to supporting and applying fundamental principles in the areas of human rights, labor, environmental protection, and anti-corruption. These principles, detailed in the Suppliers' Code of Conduct, are part and parcel of our relations-management practices for our current and future suppliers.

The Supplier Code of Conduct is integrated into electronic ordering systems and contracts throughout the Company. Furthermore, our key supply contracts contain clauses that authorize us to verify suppliers' compliance with our requirements.

2.2. Organization

Procurement is a corporate function, one of the four pillars of our new Business Transformation Organization.

2.2.1. Table: Procurement key figures

	2019	2018	2017
Procurement spend in € billion	14,5	15,6	14.6
Spend in OECD countries in € billion	12,2	13,3	12.2
Spend in non-OECD countries in € billion	2,3	2,3	2.4
Number of suppliers	68 000	86 000	87,400
Number of countries	152	157	156

Sanofi has a diverse procurement portfolio due to the diversified nature of our activities. Sanofi Procurement acts centrally on behalf of all our business units and activities and leverages synergies by pooling expertise and spend.

It is structured operationally in five areas: Cost of Goods Sold & Distribution, Capital Expenditures & Maintenance, ITS and Professional Services (Common Spends), Sales & Marketing, and Scientific & Clinical, and six regions (North America, Latin America, Western Europe, Europe Middle East Africa, Greater China and Asia Pacific. This organizational model is built on global category management and a regional execution principle, combining global leverage and connectivity with businesses and markets. The five domains, structured in approximately 20 global categories, are divided into over 250 spend categories.

A three-step process is in place throughout the Company to improve sustainability practices in the supply chain, comprising supplier risk assessment, evaluation and development. It is coordinated centrally by the Risk Procurement team and implemented through cross-functional cooperation between the Procurement, the Health, Safety & Environment and the Corporate Social Responsibility functions.

3. RISK ASSESSMENT IN THE SUPPLY CHAIN AND SUPPLIERS' EVALUATION

3.1. Integration of CSR in our supply chain risk assessment

In 2012 we designed our Procurement Risk Management Model to address the full range of procurement risks, and guarantee appropriate risk assessment and mitigation. This approach has been deployed and integrated into the procurement strategies by addressing and formalizing the following risk areas (if relevant):

- Globally: natural, political, economic, technological, and legal
- Operationally: supply (single source, dependency), finance, innovation, and strategy/long-range plan
- Compliance: governance, procedures and policies, and business ethics (fight against corruption)
- Corporate social responsibility (social/labor, environment, and supply chain)

This approach helps ensure that responsible procurement risks are not addressed as isolated or standalone issues, but are instead considered part of comprehensive risk coverage.

To develop the approach and better meet risk management challenges, Sanofi created a new structure and position to deliver a risk management strategy (methodology, processes, and systems) adapted to procurement needs and challenges, including those related to CSR.

3.2. Sanofi procurement risk management model



We also designed and deployed a specific risk methodology to identify and assess suppliers that should receive priority attention in terms of evaluation and monitoring.

As a priority, these criteria must be applied to suppliers considered as preferred, as well new suppliers mentioned in our procurement strategies. Indeed, new suppliers must answer questions on their CSR performance as part of the process for joining our sourcing base.

At the end of 2017, we have undertaken a renewed risk mapping of our procurement categories in response to the French “Devoir de vigilance” Law.

All 250 procurement categories were evaluated in 2018 and rated on their inherent health and safety risk (score from 1 to 4), environment (score from 1 to 4) and human rights (score from 1 to 4). The inherent risk is the external risk related to the commercial activity, regardless of the country in which it is carried out, that suppliers in the procurement category may harm the health and safety of persons or the human rights of their workers, or the environment.

Risk rating is related to: health and safety, the number of people potentially affected, the severity and irreversibility of accidental or chronic consequences on people;

for the environment, the extent of negative consequences (in terms of pollution and use of natural resources on the environment and communities and on biodiversity (limited or not to the site), and their irreversibility;

for human rights, the characteristics of the workforce (level of qualification, number, temporary...) and the human rights sensitivity of the products used (supply chain).

An overall composite rating was calculated for each category of purchases and 44 categories of purchases were considered a priori to be at high risk in terms of environmental protection, health and safety and respect for human rights.

These purchasing categories are related to the following activities: waste management, demolition, depollution, major works, hazardous products, active ingredients, natural products, pharmaceutical subcontracting, clinical trials, transport and distribution, site operations, security services, travel and events and recruitment agencies.

This new mapping made it possible to define response typologies for each category identified as being at risk (health and safety, environment and human rights). These responses depend on the risk rating, the country of activity, the characteristics of the service provided (for example: on site or not, organization of the service provider, recurrence, etc.) and the volume of spend. Possible risk management responses include: audits (internal or via PSCI or TfS sector initiatives), assessments, prevention plans, specific awareness actions, etc.

Thus, suppliers identified in the most at-risk categories are subject to CSR performance evaluation campaigns by a service provider. The results of these evaluations are taken into account in the purchasing risk management processes and allow for continuous improvement of our suppliers. More than 200 suppliers per year are involved, with the aim of achieving coverage of all our strategic high-risk suppliers by the end of 2020.

3.3. A responsible procurement collaborative platform for suppliers' evaluation

Our responsible procurement approach allows us to demonstrate that procurement is strongly committed to reinforcing the CSR approach and achieving significant results by:

- Optimizing the suppliers' CSR evaluation process by aligning it with procurement organization and needs, and by avoiding the time and administrative burden of CSR questionnaires for suppliers and buyers
- Strengthening compliance, risk management, and transparency regarding the evaluation process with our suppliers by systematically addressing CSR matters as an increasingly valuable asset in the suppliers' relationship management
- Being focused on suppliers' performance by better monitoring of corrective action plans
- Measuring the suppliers' CSR performance and delivering relevant key performance indicators (KPIs)

To make this approach more efficient for both Sanofi and our suppliers, and to strengthen its integration into the company's risk management and compliance processes, we made the choice to have a single and dedicated process based on international CSR standards and we use the services of Together for Sustainability and its partner, Ecovadis, which operates the suppliers' CSR assessments on our behalf. The suppliers' assessment is based on four topics covering 21 criteria, which are:

- Environment: energy and greenhouse gas (GHG) emissions, local pollution, water, biodiversity, materials/chemicals/waste, product use, product end of life, customer health and safety, and sustainable consumption
- Labor practices and human rights: fundamental human rights, child and forced labor, non-discrimination, health and safety, working conditions, labor relations, training, and career management
- Fair business practices: corruption and bribery, anti-competitive practices, and fair and responsible marketing
- Responsible supply chain: suppliers' environmental performance and social practices

Once the evaluation is complete, the CSR performance of each supplier is ranked from 10 (high risk) to 100 (high opportunity) at global and thematic levels. The supplier's score results from the collection and analyses of multiple data: self-assessment questionnaires that are customized according to the supplier's industrial sector and size, supporting documentation (codes, charters, policies, certifications, dashboard, reporting), and information coming from non-governmental organizations (NGOs), trade unions, and the media.

In addition to the quantitative results, strengths and weaknesses are highlighted and allow suppliers to initiate improvement in their operating model whenever their score does not meet Sanofi's CSR requirements.

In practice, the buyer debriefs the supplier on its scorecard. Corrective action plans are set up for suppliers with poor performance. If significant violations are identified that cannot be resolved, procurement may decide to conduct audits on site that are either internally or externally driven or may terminate the relationship. The CSR evaluation allows suppliers to:

- Meet our CSR expectations to be qualified and included in sourcing decisions
- Benchmark and position themselves against sector peers by having a complete evaluation of their CSR performance
- Benefit from a shared and transparent evaluation process, allowing them to create and monitor their corrective actions
- Re-use and communicate results to their own clients to enhance and develop the image and reputation of their company in the marketplace
- Avoid time-consuming, paper-based evaluation questionnaires, and facilitate the mobilization of their internal resources

3.3.1. Table: Sanofi Supplier Evaluations, 2014-2019

	2014	2015	2016	2017	2018	2019
Number of suppliers assessed on their CSR performance	128	190	164	194	211	240
Number of assessed suppliers that met our CSR requirement	64	115	116	159	175	222 153*
Percentage of assessed suppliers that met our CSR requirement	50%	61%	71%	82%	83%	92% 64%*
Number of buyers trained to the Responsible Procurement Platform	120	115	122	140	98	101

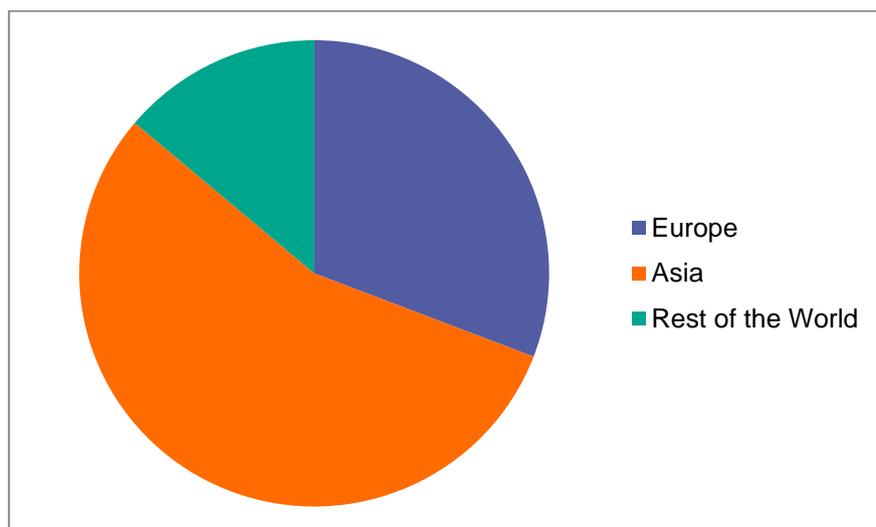
*According to our new methodology, to be deployed from 2020 onwards, we have raised the CSR requirements for our suppliers.

3.4. Supplier audits

Supplier audits, focusing primarily on Health, Safety and Environment (HSE) performance, are conducted by our HSE department or subcontracted to external auditors.

	2019	2018	2017
Number of Sanofi CMO audits	72	64	70
Number of audits of active pharmaceutical ingredient (API) suppliers	87	90	88

3.4.1. Graph: Breakdown of our 2019 suppliers' audits



3.5. Follow-up and improvement measures

Through re-assessments or follow-up audits, we monitor the implementation of the improvements requested by us.

Results from these audits showed that one-quarter of the suppliers failed to meet the required standard, mainly suppliers based in India and China. All of those suppliers will have to follow a corrective action plan. Of the API suppliers audited in 2017 and 2018, 65 have been issued with a corrective action plan, and more than half of those have improved their performance. An action plan follow-up audit was conducted at 42 of our CMOs in 2019.

3.6. Supplier development

We support our procurement employees in the implementation of sustainability requirements with targeted Group-wide training measures. We also offer our suppliers a wide range of development and dialogue opportunities on this subject.

In September 2019, PSCI hosted two 2-day training courses for active ingredient suppliers, in Hyderabad (attended by 30 of our Indian suppliers) and in Hangzhou (attended by 25 of our Chinese suppliers). The issues covered were pharmaceutical residues in the environment and antimicrobial resistance; business ethics and human rights; safety and the environment; safe processes; and occupational health.

3.7. Objectives and targets

As previously mentioned our priority is to focus on the potentially high sustainability risk suppliers in our supply chain.

Regarding suppliers' sustainability assessments, our objective, in line with our together for sustainability commitments is to carry out around 250 assessments per year in order to achieve the full coverage our high risk suppliers by the end 2020.

Regarding supplier audits, our objective is to carry out audits of all our critical high risk active pharmaceutical ingredient (API) providers and contract manufacturing providers by 2020. The plan is risk phased:

- 2017-2019: focus on all antibiotics and hormones providers
- 2018-2020: focus on feedstock (synthesis intermediates) providers

4. OUR INVOLVEMENT IN CROSS SECTORAL INITIATIVES

In 2016, we joined the Together for Sustainability (TfS) initiative. Sanofi is the first French-based healthcare company to become part of this growing consortium of companies supporting sustainable supply chains. This initiative is based on established principles such as the United Nations Global Compact and the Responsible Care Global Charter®.

This initiative gives us access to a large shared platform of supplier assessments and audits, the opportunity to share best practices with our peers and to shape the CSR agenda through large supplier events organized by TfS.

Being part of this initiative, we still benefit from the services of our external partner, Ecovadis, which operates the suppliers' CSR assessments on behalf of TfS.

We believe that being part of this collaborative initiative will improve our capability, jointly with our suppliers, to uphold our CSR commitments and requirements. We consider CSR assessment to be a constitutive element of the suppliers' global performance measurement, and a necessary step for suppliers' selection.

Since 2017, Sanofi is a member of Pharmaceutical Supply Chain Initiative (PSCI). This association is a group of 24 pharmaceutical and healthcare companies who share a vision of better, social, environmental and economic outcomes for their suppliers.

Through this network, Sanofi joins two major work programs:

- > Supplier shared audit program: To gain efficiency for both suppliers and Sanofi by avoiding, to the extent possible, multiple suppliers audits through structured sharing of audit information between PSCI members
- > Supplier performance improvement program: To establish formal industry guidelines and support suppliers to raise their capability to address ethical, labor, health and safety, and environmental issues.

Our joining of PSCI complements our joining of the TfS initiative. While PSCI is currently focused on the pharmaceutical supply chain, TfS opens up wider sectoral supply chains and adds a key tool to ensure the sustainability of our suppliers: supplier assessments. These assessments enable us to obtain a quick large scale sustainability overview of our overall risky suppliers' portfolio. Based on that overview, we can then deep dive in key areas of our supply chain either through PSCI audits or TfS audits, depending on the sector of our suppliers.

5. OTHER SANOFI COMMITMENTS AND INITIATIVES

5.1. Sustainable sourcing for educational and promotional materials: MedDirect

The procurement function has set up sourcing programs, for items for diabetic patients (injection pad, colorful all-in-one kit), and one for Sanofi-branded items (pen, notepad, sticky notes, USB flash drives) and for print materials, in areas where such items may be distributed in accordance with applicable law and standards. They are produced in various countries around the globe. This initiative is important for several reasons. It contributes to:

- Avoiding human rights violations with respect to working conditions and wages, since labor conditions may be extremely poor for the manufacturing of this type of product (due to component toxicity, poor safety controls, illegal overtime, etc.)

- Avoiding the use of “in between” suppliers (that is, producers, resellers, and wholesalers), thereby helping to safeguard our supply chain management
- Endeavoring to guarantee that sourcing origins comply with our CSR standards, and allow us to trace production while preserving product quality and safety
- Making inspections of the products before they leave the factory
- Standardizing the materials we use
- Leveraging savings by bundling volume for the different affiliates

After running specific audits under this program until late 2017, we have integrated the suppliers within our collaborative platform for supplier evaluations. We completed 20 such assessments in 2018.

Since 2017, the MedDirect initiative is operational in 34 countries covering all our procurement regions worldwide.

5.2. Charter of intercompany relations in France

In France, Sanofi ratified the national “Charter of intercompany relations between large contractors and their suppliers in particular small/medium-sized enterprises (VSE-SMEs).” This charter sets out ten commitments for responsible purchasing and aims to build mutual trust and promote innovation between suppliers and customers. The commitments are to:

- Respect the interests of our suppliers by promoting partnerships and well-balanced relationships, reduce the risk of mutual dependency, and ensure financial fairness and a transparent competitive bidding process
- Contribute to suppliers’ economic competitiveness and the international business development of our suppliers, and develop a procurement-forecast management system to facilitate suppliers’ businesses and enforce the Total Cost of Ownership (TCO) approach. Environmental and social issues are part of these commitments, as we need to anticipate the CSR challenges (including the potential environmental and social impacts of our procurement policies, sourcing, and specifications) to be prepared for evolving regulatory requirements (energy consumption, carbon footprint, waste treatment), and to ensure that our suppliers comply with environmental and social requirements
- Promote the development of regional and local territories, and develop partnerships and commercial mediation

To go beyond our commitment to this charter, we have developed an in-house SME support program five years ago. In France, we are working annually with around 100 start-ups and SMEs, selected during yearly events like (Top AFEP CEO meeting, VIVATECH, procurements forum or Innovation meetings), helping them to grow faster with different internal or external levers like the tools developed by Pacte PME chaired by Sanofi since 2018 like SMEs accelerators and booster’s programs. We have helped them to network with procurement and business development departments at other large companies or at international levels with Sanofi contacts. We can also activate and accelerate their access to new business with funding (Sanofi Development or networking with external funds), or in assisting them in hiring new staff (annual “First Job” forums

organized by the French Pharmaceutical Companies Association LEEM) or with pro bono expertise. In 2018, Sanofi's SME program in France was awarded an "A" rating by the SME Charter Observatory and the company also had its "Responsible Supplier Relations" accreditation (first awarded in 2013) renewed by the French Ministry of the Economy and Business Ombudsman.

Sanofi also appointed two internal mediators, independent of the procurement function, who is in charge of facilitating the resolution of work-related differences between the company and our suppliers with neutrality, impartiality, and confidentiality.

For more information, see (in French):

- Charte Relations Fournisseur Responsables

<http://www.rfar.fr>

5.3. Improving hospitality and expense management in Asia

Easyday is a collaborative project led by the compliance and procurement departments in China in response to concerns over hospitality expenses by sales forces. Field forces used to manage promotional activity logistics individually. In 2014 Sanofi helped one of its suppliers develop the Easyday solution: a web and smartphone application, a selection of approved restaurants, payment management (no more cash; all restaurants and field forces were equipped with credit cards and machines), invoice management, control of all events (mystery clients) and expenses, and reporting.

Through this initiative, Sanofi has contributed to shaping its Asian business environment and transmitted ethical best practices in the healthcare sector. The solution is being rolled out in other Asian countries, and other big pharma players are considering working with Easyday.